

Complaints dealt with by the Director-General of Communications in July 2025

In July 2025, the Director-General of Communications (“DG Com”) dealt with 38 cases (68 complaints) under the delegated authority of the Communications Authority (“CA”), of which 23 cases (46 complaints) were classified as unsubstantiated. The remaining 15 cases (22 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from August 2024 to July 2025 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in July 2025.

Figure 1

**Complaints dealt with by the
Director-General of Communications
From August 2024 to July 2025**

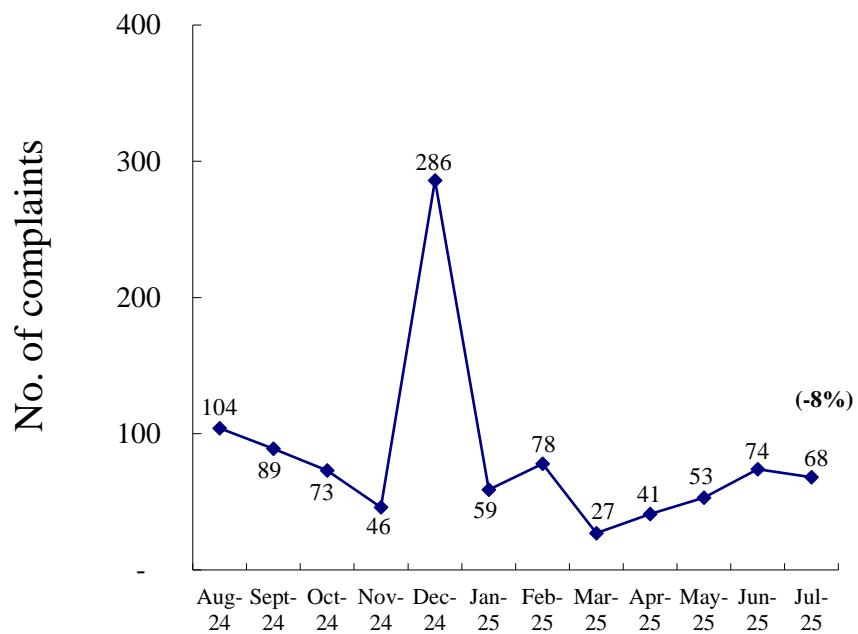


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in July 2025

